# Financial Inclusion & Human Development: A Cross Country Analysis

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## **Abstract**

Financial Inclusion has been the area of concern in the recent years. Despite being a policy priority in many countries still 2.5 billion people in the world—do not have access to savings accounts and other formal financial services according to Consultative Group to Assist the Poor (CGAP 2011). The paper attempts to measure financial inclusion using a cross country data set from Financial Access Survey (FAS) and the index of financial inclusion (IFI) developed by Sarma (2012). Then it presents an empirical analysis of the relationship between financial inclusion and human development across countries. It is found that levels of human development and financial inclusion in a country move closely with each other, although a few exceptions exist. The correlation coefficient between IFI and HDI values and ranks was calculated to be 0.82 and 0.85 respectively implying significant positive correlation between the two indices. It is also seen that income level and financial inclusion in a country move closely with each other. Majority of the high income countries are the high IFI countries.

**Keywords:** Financial Inclusion, income level, Index of financial inclusion

## Introduction

Financial inclusion is the access to basic financial services by all groups of people. Financial inclusion has several advantages. First, it facilitates efficient allocation of resources. Second, it reduces cost of capital and improves the day-to-day management of finances. Third, it reduces the growth of informal sources of credit (such as money lenders). Finally, it facilitates a whole range of efficient financial services. The relationship between financial inclusion and development is also well understood in literature (for example see King and Levine, 1993; Beck et al., 2000; Demirgüç-Kunt and Maksimovic, 1998; Beck et al., 2007; Levine, 2005; Klapper et al., 2006; Demirgüç-Kunt et al., 2008).

The importance of financial inclusion is widely recognized and it has become a global agenda now. The Community Reinvestment Act (1997) in United States, The law on exclusion (1998) in France, The Financial Inclusion Task Force in United Kingdom,

Mzansi (2004) in South Africa, The 'no-frills' accounts and "General Credit Card" schemes of Reserve Bank of India highlights the importance of financial inclusion. However despite all the efforts most poor people in the world lack access to basic financial services. According to Kofi Annan (2003), we need to build inclusive financial system to address the constraints that exclude people from the financial sector.

In this paper, we have used the index financial inclusion (IFI) developed by Sarma (2012) to measure financial inclusion across countries. Then we have compared it with the human development index and analyzed the relationship between financial inclusion and human development.

This paper is organised as follows. The next section discusses financial inclusion and provides a literature review. Section 3 provides the methodology for construction of our financial inclusion index. Section 4 presents the broad relationship between index of financial inclusion (IFI) and Human development index (HDI). Section 5 concludes the paper.

#### Section 2

## **Review of Literature**

Literature on financial inclusion has defined it in a broader concept of social inclusion. Rangarajan Committee on Financial Inclusion (2008) defined it as the process of ensuring access to financial services and timely and adequate credit by the weaker sections and low income groups at an affordable cost. According to Chakraborty (2010) financial inclusion is a strategy for economic development because of the increasing concern that the benefits of economic growth have not been equitably shared. Sarma (2012) defines financial inclusion as a process that ensures the ease of access, availability and usage of the formal financial system for all members of an economy. Sinclair (2001) defined financial exclusion as the inability to access basic financial services in suitable form. According to Conroy (2005) financial exclusion prevents poor people to have access to the formal financial systems of their countries. The definitions make it clear that people at the margins of the society are financially excluded.

Strong relationship between financial development and human capital has been shown in literature (For example see Evans, Green, &Murinde, 2002). According to King and Levine (1993 a & b) and Gregorio and Guidotti (1995) higher levels of financial development are positively associated with faster rates of economic growth. The Role of human capital in economic development has also been firmly established by Benhabib and Spiegal (1992). According to Beck, et al., (2007) financial inclusion reduces income inequality and alleviates poverty. Naturally, the lower the level of poverty, the higher is the level of human development. Thus, financial development leads to human development. Chou and Chinn (2001) presented that human capital is a key factor for financial development which in turn leads to further creation of human capital.

However, literature on how to measure the extent of financial inclusion is limited. Few studieshave measured financial inclusion by the proportion of households having access to financial services i.e. having a bank account. However, such type of data is difficult to obtain as they depend on country wide surveys. Claessens (2006) pointed out that data on the use of financial services by households and firms is limited. Honohan (2008) estimated the number of households having access to banking services for many countries based on survey information through an econometric approach. Several other indicators have been used in Conrad, et al (2008) to assess the extent of financial inclusion such as the number of bank accounts (per 1000 adult population), the number of ATMs (per million people), the number of bank branches (per million people) etc. However, these indicators individually fail to adequately capture the overall extent of financial inclusion. Therefore, we have used a comprehensive measure i.e. Index of financial inclusion (IFI) developed by Sarma (2012) to measure the extent of financial inclusion across countries.

## **Section 3**

# Methodology

We have followed a multidimensional approach for construction of the index of financial inclusion (IFI). Although it is similar to the UNDP approach for computation of Human Development Index (HDI) and Gender-related Development Index (GDI) it differs in the manner in which dimension indexes are constructed. Instead of using an average of the dimension indexes as in UNDP's methodology, our index is similar to that of Sarma (2012) i.e distance from the worst and ideal situation. In this paper IFI is designed by calculating a dimension index for each dimension of financial inclusion. The dimension index  $d_i$  is calculated by the following formula:

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d_i = w_i^* ((A_i - m_i)/(M_i - m_i))
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where

 $w_i$ = weight attached to the dimension i,  $0 \le w_i \le 1$ 

 $A_i$  = actual value of dimension i

 $M_i$  = upper limit of the value of dimension i, fixed by pre-specified rule  $m_i$ = lower limit of the value of dimension i, fixed by pre-specified rule

The upper and lower limits used in this paper are discussed in section 3.1 The above formula ensures that  $0 \le d_i \le 1$ . The country's achievement in dimension i will be higher if the value of  $d_i$  is higher. If n dimensions of financial inclusion are considered, then a country's achievement in these dimensions will be given by a point  $X = (d_1, d_2, d_3, ...., d_x)$  on the n-dimensional space. In the n-dimensional space, the point O = (0, 0, 0, ..., 0) represents the point of worst situation while the point  $O = (w_1, w_2, ...., w_n)$  represents an ideal situation indicating the highest achievement in all dimensions.

Larger distance between X and O indicates higher financial inclusion. And smaller distance between X and W also indicates higher financial inclusion. In this paper, we use a simple average of the Euclidian distance between X and O and the inverse Euclidian distance between X and W. Both the distances are normalized by the distance between O and W, to make them lie between 0 and 1. The inverse distance between D and W is considered for computing the simple average between the

distances. This makes IFI a number that lies between 0 and 1 and is monotonically increasing. Thus for computation of IFI, first we calculate  $X_1$  (distance between X and O) and  $X_2$  (inverse distance between X and W) and then take a simple average of  $X_1$  and  $X_2$  to compute IFI. The formulae are given below:

$$\begin{split} X_1 &= Sqrt \; (((d_1)^2 + (d_2)^2 + ... + (d_n)^2) / ((w_1)^2 + (w_2)^2 + ... + (w_n)^2)) \\ X_2 &= 1 - (Sqrt \; (((w_1 - d_1)^2 + (w_2 - d_2)^2 + ... + (w_3 - d_n)^2) / \; ((w_1)^2 + (w_2)^2 + ... + (w_n)^2))) \\ IFI &= \frac{1}{2} \; (X_1 + X_2) \end{split}$$

 $X_1$  gives the normalized Euclidean distance of X from the worst point O, normalized by the distance between the worst point O and the ideal point W. This is done to make the value of  $X_1$  lie between 0 and 1. Higher value of  $X_1$  implies more financial inclusion.

 $X_2$ gives the inverse normalizedEuclidean distance of X from the ideal point W. The numerator gives the Euclidean distance of X from the ideal point W, normalizing it by the denominator and subtracting by 1 gives the inverse normalized distance. This is done to make the value of  $X_2$  lie between 0 and 1. The higher distance is considered because higher value of  $X_2$  implies higher financial inclusion.

IFI is the simple average of  $X_1$  and  $X_2$  indicating the distance from both the worst point and the ideal point. Since, we consider all dimensions to be equally important in measuring the inclusiveness of a financial system, then  $w_i = 1$  for all i. Thus, the ideal situation will be W = (1,1,1,...,1) in the n-dimensional space. The formula will be:

$$\begin{array}{l} A_1 = & Sqrt \; ((d_1)^2 + (d_2)^2 + ... + (d_n)^2)/n \\ A_2 = & 1 - Sqrt \; (((1 - d_1)^2 + (1 - d_2)^2 + ... + (1 - d_n)^2)/n) \\ IFI = & \frac{1}{2} \; (A_1 + A_2) \end{array}$$

In this study, we have identified three dimensions for evaluating the extent of financial inclusion: banking penetration to measure depth, availability of banking services and usage of banking services.

## **Dimension 1 - Banking penetration**

It indicates that an inclusive financial system should have as many users as possible. The proportion of people having a bank account is a measure of the banking penetration of the system. However, data on the proportion of people having a bank account is not readily available. Therefore, we use number of deposit bank accounts per 1000 adult population as an indicator for this dimension.

## Dimension 2 – Availability of banking services

The availability of banking services can be indicated by the number of bank branches per 1000 population, number of ATM per 1000 population, number of bank employees per customer. However, due to lack of consistent data on number of ATM per 1000 population and number of bank employees per customer, we use number of bank branches per 1000 population to measure this dimension.

## **Dimension 3 – Usage**

The usage of banking services is adequately important. Merely having a bank account is not enough. Usage can be in the forms of credit, deposit, payments, remittances, transfer etc. However, cross country comparable data on payments, remittances and transfers are not available till date. Hence, we use the data on volume of credit to the private sector and deposit mobilized from the private sector as proportion of the country's GDP to measure this dimension.

## Section 3.1

# Upper and lower limits for dimensions

To normalize the dimension indexes and have values between 0 and  $w_i$ , we have fixed the value of upper limit ( $M_i$ ) and lower limit ( $m_i$ ) for each dimension as followed by Sarma (2012). While 0 can be safely the lower bound for all dimensions, it is difficult to fix the upper bound of a dimension. Theoretically, it is not possible to arrive at a 'maximum' or even an 'optimum' level of achievement for a dimension of financial inclusion. Selecting the empirically observed highest value of a dimension as the upper limit is a straightforward methodology. But if this happens to be 'an outlier', then it will distort the scale of the index. Secondly, the empirically observed highest value as the upper bound may be different for different years. Thus, comparing such an index across time will be difficult.

Therefore, we consider the following upper bounds to be reasonable for different dimensions:

 $M_p$  = upper limit for computing dimension index for penetration dimension = 2500 (indicating on an average of at least 2 deposit accounts per adult).

 $M_{a1}$  = upper limit for computing 1<sup>st</sup> index of availability dimension = 60 (indicating about 1667 clients per bank branch).

 $M_{a2}$  = upper limit for computing  $2^{nd}$  index of availability dimension = 120 (indicating 1 ATM per 833 adults).

 $M_p$  = upper limit for computing dimension index for usage dimension = 300 (indicating a credit+deposit to GDP ratio of 3)

If a country has a dimension value greater than the upper bounds, then it is set equal to the upper bound. By setting the upper limits, we avoid comparing countries against excessively high benchmarks.

## Section 3.2

# Weights assigned to the dimensions

All the three dimensions considered here are equally important for an inclusive financial system. We assign a weight 1 to the penetration dimensionas banking penetration is the primary indicator of financial inclusion. We assign a weight 0.5 for the index of availability dimension because data only on physical outlets can give an incomplete picture of the availability of banking services. Countries have moved towards internet and mobile banking. Similarly, we assign a weight 0.5 for the index

of usage as other services of the banking system, such as payments, transfers and remittances are not included.

Given these weights, a country K is represented by a point (pk , ak , uk ) in the three dimensional space, such that  $0 \le pk \le 1$ ,  $0 \le ak \le 0.5$ ,  $0 \le ak \le 0.5$ , where pk , ak and uk are the dimension indexes for country k. The point (0,0,0) will indicate complete financial exclusion (worst situation) and the point (1,0.5,0.5) will indicate complete financial inclusion (best situation). The IFI for the country k is measured by the simple average of normalized Euclidean distance of the point (pk , ak , uk ) from the point (0,0,0) and its normalized inverse Euclidian distance the ideal point (1,0.5,0.5).. The final formula with weights will be:

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\begin{split} X_1 &= Sqrt \; (((p_k)^2 + (a_k)^2 + (u_k)^2)/((1.5)^2)) \\ X_2 &= 1 - (Sqrt \; (((1-p_k)^2 + (0.5-a_k)^2 + (0.5-u_k)^2)/\; ((1.5)^2)) \\ IFI &= \frac{1}{2} \; (X_1 + X_2) \end{split}
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## Section 3.3

## Computation of IFI for Countries around the World for 2013

First we describe the data used for the calculation of IFI and then present the IFI values for as many countries as possible for the year 2013.

#### Data

Data on deposit accounts per 1000 adults is used as a measure of banking penetration, data on number of bank branches is used as an indicator of availability of banking services and total deposit and credit from scheduled commercial banks as a percentage of the Gross Domestic Product (GDP) of a country is used as an indicator of the usage of banking services.

The data used here is extracted from the Financial Access Survey (FAS) database of the International Monetary Fund (IMF). The FAS database provides geographic and demographic indicators of access to finance for 160 countries. The first data set was released by FAS in 2010.

## Section 3.4

## **Results**

Table 1 presents the IFI value and rank for various countries for the year 2013. The number of countries for which IFI is calculated depends on the availability of data on the three dimensions. It is evident from the table that different countries are at different levels of financial inclusion. Out of 111 countries, levels of financial inclusion, as measured by IFI, varied from as low as 0.0011 for South Sudan to as high as 0.8268 for Japan.

**Table 1:** IFI value and rank of various countries for the year 2013

Countries	D1	D2	D3	IFI	IFI Rank
San Marino	1.0000	0.5000	0.5000	1.095119	1
Switzerland	1.0000	0.3986	0.5000	1.034257	2
Portugal	1.0000	0.4829	0.3655	1.019586	3
Malta	1.0000	0.3213	0.4503	0.980679	4
Japan	1.0000	0.2796	0.3954	0.944106	5
Italy	0.8907	0.5000	0.2678	0.917542	6
Greece	1.0000	0.2602	0.3037	0.904816	7
Spain	0.8102	0.5000	0.3319	0.891417	8
Malaysia	1.0000	0.0893	0.3959	0.854386	9
Korea, Rep.	1.0000	0.1485	0.2704	0.846002	10
Mauritius	0.8784	0.1765	0.4042	0.830997	11
Bulgaria	0.7858	0.5000	0.2168	0.829069	12
Turkey	1.0000	0.1637	0.1973	0.828301	13
Chile	1.0000	0.1389	0.1918	0.81702	14
Latvia	1.0000	0.1749	0.1422	0.813541	15
Estonia	1.0000	0.1099	0.1950	0.807117	16
Seychelles	0.8078	0.4259	0.1152	0.78081	17
Angola	1.0000	0.1018	0.0926	0.771438	18
Brunei Darussalam	0.9280	0.1870	0.1141	0.770633	19
Czech Republic	0.8688	0.1986	0.1871	0.766849	20
Ukraine	1.0000	0.0019	0.1612	0.758364	21
Ireland	0.7742	0.1878	0.2900	0.736402	22
Finland	0.9010	0.0975	0.1286	0.72896	23
Macedonia, FYR	0.8195	0.1994	0.1576	0.726483	24
Montenegro	0.6999	0.3528	0.1492	0.698805	25
Netherlands	0.6721	0.1410	0.3520	0.664776	26
Lebanon	0.5575	0.2473	0.5000	0.658919	27
Maldives	0.7049	0.1311	0.1647	0.628246	28
Guatemala	0.6367	0.3148	0.0906	0.621149	29
Mongolia	0.4819	0.5000	0.2012	0.612599	30
Venezuela, RB	0.6749	0.1358	0.1738	0.611755	31
Panama	0.5312	0.2020	0.4255	0.604231	32
Bahamas	0.5474	0.2862	0.2589	0.599641	33
Moldova	0.6789	0.0958	0.1590	0.596292	34
Samoa	0.6319	0.1882	0.1403	0.588912	35
Trinidad and Tobago	0.6701	0.1007	0.1200	0.580066	36
Thailand	0.5985	0.0967	0.2635	0.570023	37
South Africa	0.6218	0.0814	0.1780	0.556645	38
Croatia	0.4929	0.2851	0.2134	0.544275	39
Brazil	0.4540	0.3963	0.1342	0.534615	40
Peru	0.4090	0.5000	0.0785	0.528244	41
Argentina	0.5584	0.1076	0.0525	0.482582	42

**Table 1:** IFI value and rank of various countries for the year 2013 (Cont'd)

(Cont u)	<del>,</del>			T	
Oman	0.5124	0.1650	0.1040	0.481861	43
Kosovo	0.4879	0.1614	0.1196	0.466684	44
Austria	0.5177	0.1259	0.0762	0.464789	45
India	0.4718	0.0967	0.1908	0.453895	46
Bosnia and Herzegovina	0.4008	0.2557	0.1579	0.447478	47
Mexico	0.4959	0.1233	0.0433	0.43864	48
Ecuador	0.2615	0.5000	0.0530	0.430511	49
Georgia	0.4242	0.2038	0.0935	0.426252	50
Azerbaijan	0.4910	0.0808	0.0489	0.423484	51
Fiji	0.4434	0.0877	0.1596	0.420124	52
Hungary	0.4404	0.1236	0.1135	0.416051	53
Belize	0.3555	0.2123	0.2016	0.409932	54
Armenia	0.4157	0.1746	0.0956	0.409682	55
Morocco	0.3231	0.2001	0.2832	0.40743	56
São Tomé and Principe	0.3993	0.1937	0.1054	0.407058	57
Bhutan	0.3856	0.1325	0.1721	0.394207	58
Saudi Arabia	0.4160	0.0701	0.1369	0.387107	59
Guyana	0.4326	0.0646	0.0936	0.386169	60
Jordan	0.2713	0.1656	0.3433	0.378378	61
United Arab Emirates	0.3268	0.0990	0.2824	0.374005	62
Honduras	0.3381	0.1964	0.1395	0.37192	63
Namibia	0.3277	0.1012	0.1439	0.330632	64
Indonesia	0.3362	0.0819	0.1050	0.319648	65
Kenya	0.3415	0.0411	0.1207	0.316461	66
Botswana	0.3356	0.0729	0.0902	0.31235	67
Tonga	0.2654	0.1737	0.0856	0.293148	68
Dominican Republic	0.2915	0.0926	0.0541	0.274449	69
Bolivia	0.2592	0.0929	0.1117	0.265258	70
Bangladesh	0.2338	0.0632	0.1794	0.258438	71
West Bank and Gaza	0.2281	0.0834	0.1547	0.252039	72
Micronesia, Fed. Sts.	0.2156	0.1212	0.1198	0.244969	73
China	0.0026	0.0604	0.4258	0.230397	74
Nepal	0.1804	0.0664	0.2027	0.229303	75
Philippines	0.2060	0.0669	0.1001	0.21202	76
Egypt, Arab Rep.	0.1725	0.0352	0.1501	0.194333	77
Algeria	0.1835	0.0373	0.1078	0.188232	78
Ghana	0.1925	0.0448	0.0672	0.184931	79
Gabon	0.1465	0.0840	0.0352	0.154104	80
Lesotho	0.1345	0.0254	0.0769	0.136819	81
Pakistan	0.1145	0.0728	0.0625	0.133216	82
Papua New Guinea	0.0951	0.0100	0.1404	0.129656	83
Paraguay	0.0643	0.0806	0.1135	0.121962	84
Nicaragua	0.0936	0.0583	0.0879	0.121135	85

**Table 1:** IFI value and rank of various countries for the year 2013 (Cont'd)

Haiti         0.1122         0.0176         0.0813         0.11926         86           Rwanda         0.1213         0.0446         0.0317         0.118938         87           Djibouti         0.0445         0.0371         0.1638         0.118252         88           Mozambique         0.0838         0.0271         0.1070         0.111554         89           Malawi         0.0899         0.0221         0.0935         0.108746         90           Liberia         0.0983         0.0271         0.0742         0.108735         91           Cambodia         0.0562         0.0343         0.1287         0.106392         92           Solomon Islands         0.0908         0.0534         0.0546         0.105437         93           Zambia         0.0972         0.0351         0.0492         0.101824         94           Kiribati         0.0832         0.0437         0.0470         0.093553         95           Tanzania         0.0670         0.0158         0.0670         0.079823         96           Equatorial Guinea         0.0715         0.0486         0.0135         0.077647         97           Zimbabwe         0.0384         0.0373 <th>(</th> <th></th> <th></th> <th></th> <th></th> <th></th>	(					
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Malawi         0.0899         0.0221         0.0935         0.108746         90           Liberia         0.0983         0.0271         0.0742         0.108735         91           Cambodia         0.0562         0.0343         0.1287         0.106392         92           Solomon Islands         0.0908         0.0534         0.0546         0.105437         93           Zambia         0.0972         0.0351         0.0492         0.101824         94           Kiribati         0.0832         0.0437         0.0470         0.093553         95           Tanzania         0.0670         0.0158         0.0670         0.079823         96           Equatorial Guinea         0.0715         0.0486         0.0135         0.077647         97           Zimbabwe         0.0384         0.0373         0.0699         0.069393         98           Uganda         0.0636         0.0187         0.0328         0.065555         99           Myanmar         0.0507         0.0158         0.0252         0.052221         100           Yemen, Rep.         0.0403         0.0092         0.0335         0.042251         101           Congo, Rep.         0.0313         0	Djibouti	0.0445	0.0371	0.1638	0.118252	88
Liberia         0.0983         0.0271         0.0742         0.108735         91           Cambodia         0.0562         0.0343         0.1287         0.106392         92           Solomon Islands         0.0908         0.0534         0.0546         0.105437         93           Zambia         0.0972         0.0351         0.0492         0.101824         94           Kiribati         0.0832         0.0437         0.0470         0.093553         95           Tanzania         0.0670         0.0158         0.0670         0.079823         96           Equatorial Guinea         0.0715         0.0486         0.0135         0.077647         97           Zimbabwe         0.0384         0.0373         0.0699         0.069393         98           Uganda         0.0636         0.0187         0.0328         0.065555         99           Myanmar         0.0507         0.0158         0.0252         0.052221         100           Yemen, Rep.         0.0403         0.0092         0.0335         0.045251         101           Congo, Rep.         0.0313         0.0242         0.0337         0.044125         102           Afghanistan         0.0445	Mozambique	0.0838	0.0271	0.1070	0.111554	89
Cambodia         0.0562         0.0343         0.1287         0.106392         92           Solomon Islands         0.0908         0.0534         0.0546         0.105437         93           Zambia         0.0972         0.0351         0.0492         0.101824         94           Kiribati         0.0832         0.0437         0.0470         0.093553         95           Tanzania         0.0670         0.0158         0.0670         0.079823         96           Equatorial Guinea         0.0715         0.0486         0.0135         0.077647         97           Zimbabwe         0.0384         0.0373         0.0699         0.069393         98           Uganda         0.0636         0.0187         0.0328         0.065555         99           Myanmar         0.0507         0.0158         0.0252         0.052221         100           Yemen, Rep.         0.0403         0.0092         0.0335         0.045251         101           Congo, Rep.         0.0313         0.0242         0.0337         0.044125         102           Afghanistan         0.0445         0.0152         0.0121         0.043407         103           Cameroon         0.0202	Malawi	0.0899	0.0221	0.0935	0.108746	90
Solomon Islands         0.0908         0.0534         0.0546         0.105437         93           Zambia         0.0972         0.0351         0.0492         0.101824         94           Kiribati         0.0832         0.0437         0.0470         0.093553         95           Tanzania         0.0670         0.0158         0.0670         0.079823         96           Equatorial Guinea         0.0715         0.0486         0.0135         0.077647         97           Zimbabwe         0.0384         0.0373         0.0699         0.069393         98           Uganda         0.0636         0.0187         0.0328         0.065555         99           Myanmar         0.0507         0.0158         0.0252         0.052221         100           Yemen, Rep.         0.0403         0.0092         0.0335         0.045251         101           Congo, Rep.         0.0313         0.0242         0.0337         0.044125         102           Afghanistan         0.0445         0.0152         0.0121         0.043407         103           Cameroon         0.0202         0.0109         0.0400         0.035032         104           Burundi         0.0035	Liberia	0.0983	0.0271	0.0742	0.108735	91
Zambia         0.0972         0.0351         0.0492         0.101824         94           Kiribati         0.0832         0.0437         0.0470         0.093553         95           Tanzania         0.0670         0.0158         0.0670         0.079823         96           Equatorial Guinea         0.0715         0.0486         0.0135         0.077647         97           Zimbabwe         0.0384         0.0373         0.0699         0.069393         98           Uganda         0.0636         0.0187         0.0328         0.065555         99           Myanmar         0.0507         0.0158         0.0252         0.052221         100           Yemen, Rep.         0.0403         0.0092         0.0335         0.045251         101           Congo, Rep.         0.0313         0.0242         0.0337         0.044125         102           Afghanistan         0.0445         0.0152         0.0121         0.043407         103           Cameroon         0.0202         0.0109         0.0400         0.035032         104           Burundi         0.0033         0.0206         0.0463         0.033567         105           Comoros         0.0235	Cambodia	0.0562	0.0343	0.1287	0.106392	92
Kiribati         0.0832         0.0437         0.0470         0.093553         95           Tanzania         0.0670         0.0158         0.0670         0.079823         96           Equatorial Guinea         0.0715         0.0486         0.0135         0.077647         97           Zimbabwe         0.0384         0.0373         0.0699         0.069393         98           Uganda         0.0636         0.0187         0.0328         0.065555         99           Myanmar         0.0507         0.0158         0.0252         0.052221         100           Yemen, Rep.         0.0403         0.0092         0.0335         0.045251         101           Congo, Rep.         0.0313         0.0242         0.0337         0.044125         102           Afghanistan         0.0445         0.0152         0.0121         0.043407         103           Cameroon         0.0202         0.0109         0.0400         0.035032         104           Burundi         0.0033         0.0206         0.0463         0.033567         105           Comoros         0.0235         0.0105         0.0067         0.023854         106           Madagascar         0.0152	Solomon Islands	0.0908	0.0534	0.0546	0.105437	93
Tanzania         0.0670         0.0158         0.0670         0.079823         96           Equatorial Guinea         0.0715         0.0486         0.0135         0.077647         97           Zimbabwe         0.0384         0.0373         0.0699         0.069393         98           Uganda         0.0636         0.0187         0.0328         0.065555         99           Myanmar         0.0507         0.0158         0.0252         0.052221         100           Yemen, Rep.         0.0403         0.0092         0.0335         0.045251         101           Congo, Rep.         0.0313         0.0242         0.0337         0.044125         102           Afghanistan         0.0445         0.0152         0.0121         0.043407         103           Cameroon         0.0202         0.0109         0.0400         0.035032         104           Burundi         0.0033         0.0206         0.0463         0.033567         105           Comoros         0.0235         0.0105         0.0067         0.023854         106           Madagascar         0.0152         0.0089         0.0213         0.022408         107           Guinea         0.0144	Zambia	0.0972	0.0351	0.0492	0.101824	94
Equatorial Guinea         0.0715         0.0486         0.0135         0.077647         97           Zimbabwe         0.0384         0.0373         0.0699         0.069393         98           Uganda         0.0636         0.0187         0.0328         0.065555         99           Myanmar         0.0507         0.0158         0.0252         0.052221         100           Yemen, Rep.         0.0403         0.0092         0.0335         0.045251         101           Congo, Rep.         0.0313         0.0242         0.0337         0.044125         102           Afghanistan         0.0445         0.0152         0.0121         0.043407         103           Cameroon         0.0202         0.0109         0.0400         0.035032         104           Burundi         0.0033         0.0206         0.0463         0.033567         105           Comoros         0.0235         0.0105         0.0067         0.023854         106           Madagascar         0.0152         0.0089         0.0213         0.022408         107           Guinea         0.0144         0.0094         0.0016         0.015291         108           Congo, Dem. Rep.         0.0089	Kiribati	0.0832	0.0437	0.0470	0.093553	95
Zimbabwe         0.0384         0.0373         0.0699         0.069393         98           Uganda         0.0636         0.0187         0.0328         0.065555         99           Myanmar         0.0507         0.0158         0.0252         0.052221         100           Yemen, Rep.         0.0403         0.0092         0.0335         0.045251         101           Congo, Rep.         0.0313         0.0242         0.0337         0.044125         102           Afghanistan         0.0445         0.0152         0.0121         0.043407         103           Cameroon         0.0202         0.0109         0.0400         0.035032         104           Burundi         0.0033         0.0206         0.0463         0.033567         105           Comoros         0.0235         0.0105         0.0067         0.023854         106           Madagascar         0.0152         0.0089         0.0213         0.022408         107           Guinea         0.0144         0.0094         0.0016         0.015291         108           Congo, Dem. Rep.         0.0089         0.0000         0.0194         0.015257         109           Central African Republic         0.0	Tanzania	0.0670	0.0158	0.0670	0.079823	96
Uganda         0.0636         0.0187         0.0328         0.065555         99           Myanmar         0.0507         0.0158         0.0252         0.052221         100           Yemen, Rep.         0.0403         0.0092         0.0335         0.045251         101           Congo, Rep.         0.0313         0.0242         0.0337         0.044125         102           Afghanistan         0.0445         0.0152         0.0121         0.043407         103           Cameroon         0.0202         0.0109         0.0400         0.035032         104           Burundi         0.0033         0.0206         0.0463         0.033567         105           Comoros         0.0235         0.0105         0.0067         0.023854         106           Madagascar         0.0152         0.0089         0.0213         0.022408         107           Guinea         0.0144         0.0094         0.0016         0.015291         108           Congo, Dem. Rep.         0.0089         0.0000         0.0194         0.015257         109           Central African Republic         0.0109         0.0023         0.0003         0.009592         110	Equatorial Guinea	0.0715	0.0486	0.0135	0.077647	97
Myanmar         0.0507         0.0158         0.0252         0.052221         100           Yemen, Rep.         0.0403         0.0092         0.0335         0.045251         101           Congo, Rep.         0.0313         0.0242         0.0337         0.044125         102           Afghanistan         0.0445         0.0152         0.0121         0.043407         103           Cameroon         0.0202         0.0109         0.0400         0.035032         104           Burundi         0.0033         0.0206         0.0463         0.033567         105           Comoros         0.0235         0.0105         0.0067         0.023854         106           Madagascar         0.0152         0.0089         0.0213         0.022408         107           Guinea         0.0144         0.0094         0.0016         0.015291         108           Congo, Dem. Rep.         0.0089         0.0000         0.0194         0.015257         109           Central African Republic         0.0109         0.0023         0.0003         0.009592         110	Zimbabwe	0.0384	0.0373	0.0699	0.069393	98
Yemen, Rep.         0.0403         0.0092         0.0335         0.045251         101           Congo, Rep.         0.0313         0.0242         0.0337         0.044125         102           Afghanistan         0.0445         0.0152         0.0121         0.043407         103           Cameroon         0.0202         0.0109         0.0400         0.035032         104           Burundi         0.0033         0.0206         0.0463         0.033567         105           Comoros         0.0235         0.0105         0.0067         0.023854         106           Madagascar         0.0152         0.0089         0.0213         0.022408         107           Guinea         0.0144         0.0094         0.0016         0.015291         108           Congo, Dem. Rep.         0.0089         0.0000         0.0194         0.015257         109           Central African Republic         0.0109         0.0023         0.0003         0.009592         110	Uganda	0.0636	0.0187	0.0328	0.065555	99
Congo, Rep.         0.0313         0.0242         0.0337         0.044125         102           Afghanistan         0.0445         0.0152         0.0121         0.043407         103           Cameroon         0.0202         0.0109         0.0400         0.035032         104           Burundi         0.0033         0.0206         0.0463         0.033567         105           Comoros         0.0235         0.0105         0.0067         0.023854         106           Madagascar         0.0152         0.0089         0.0213         0.022408         107           Guinea         0.0144         0.0094         0.0016         0.015291         108           Congo, Dem. Rep.         0.0089         0.0000         0.0194         0.015257         109           Central African Republic         0.0109         0.0023         0.0003         0.009592         110	Myanmar	0.0507	0.0158	0.0252	0.052221	100
Afghanistan         0.0445         0.0152         0.0121         0.043407         103           Cameroon         0.0202         0.0109         0.0400         0.035032         104           Burundi         0.0033         0.0206         0.0463         0.033567         105           Comoros         0.0235         0.0105         0.0067         0.023854         106           Madagascar         0.0152         0.0089         0.0213         0.022408         107           Guinea         0.0144         0.0094         0.0016         0.015291         108           Congo, Dem. Rep.         0.0089         0.0000         0.0194         0.015257         109           Central African Republic         0.0109         0.0023         0.0003         0.009592         110	Yemen, Rep.	0.0403	0.0092	0.0335	0.045251	101
Cameroon         0.0202         0.0109         0.0400         0.035032         104           Burundi         0.0033         0.0206         0.0463         0.033567         105           Comoros         0.0235         0.0105         0.0067         0.023854         106           Madagascar         0.0152         0.0089         0.0213         0.022408         107           Guinea         0.0144         0.0094         0.0016         0.015291         108           Congo, Dem. Rep.         0.0089         0.0000         0.0194         0.015257         109           Central African Republic         0.0109         0.0023         0.0003         0.009592         110	Congo, Rep.	0.0313	0.0242	0.0337	0.044125	102
Burundi         0.0033         0.0206         0.0463         0.033567         105           Comoros         0.0235         0.0105         0.0067         0.023854         106           Madagascar         0.0152         0.0089         0.0213         0.022408         107           Guinea         0.0144         0.0094         0.0016         0.015291         108           Congo, Dem. Rep.         0.0089         0.0000         0.0194         0.015257         109           Central African Republic         0.0109         0.0023         0.0003         0.009592         110	Afghanistan	0.0445	0.0152	0.0121	0.043407	103
Comoros         0.0235         0.0105         0.0067         0.023854         106           Madagascar         0.0152         0.0089         0.0213         0.022408         107           Guinea         0.0144         0.0094         0.0016         0.015291         108           Congo, Dem. Rep.         0.0089         0.0000         0.0194         0.015257         109           Central African Republic         0.0109         0.0023         0.0003         0.009592         110	Cameroon	0.0202	0.0109	0.0400	0.035032	104
Madagascar         0.0152         0.0089         0.0213         0.022408         107           Guinea         0.0144         0.0094         0.0016         0.015291         108           Congo, Dem. Rep.         0.0089         0.0000         0.0194         0.015257         109           Central African Republic         0.0109         0.0023         0.0003         0.009592         110	Burundi	0.0033	0.0206	0.0463	0.033567	105
Guinea         0.0144         0.0094         0.0016         0.015291         108           Congo, Dem. Rep.         0.0089         0.0000         0.0194         0.015257         109           Central African Republic         0.0109         0.0023         0.0003         0.009592         110	Comoros	0.0235	0.0105	0.0067	0.023854	106
Congo, Dem. Rep.         0.0089         0.0000         0.0194         0.015257         109           Central African Republic         0.0109         0.0023         0.0003         0.009592         110	Madagascar	0.0152	0.0089	0.0213	0.022408	107
Central African Republic         0.0109         0.0023         0.0003         0.009592         110	Guinea	0.0144	0.0094	0.0016	0.015291	108
<u> </u>	Congo, Dem. Rep.	0.0089	0.0000	0.0194	0.015257	109
South Sudan 0.0000 0.0059 0.0000 0.003929 111	Central African Republic	0.0109	0.0023	0.0003	0.009592	110
	South Sudan	0.0000	0.0059	0.0000	0.003929	111

Source: Author's own calculation

**Note**: The IFI values calculated in this table are based on the data from FAS database of IMF.

The countries are placed into three categories depending on their IFI values. High IFI countries are categorised as those having IFI values between 0.6 and 1. Medium IFI countries are those having IFI values between 0.3 and 0.6. Low IFI countries have IFI values less than 0.3.

High IFI countries: Countries that have high IFI values are as follows: San Marino, Switzerland, Portugal, Malta, Japan, Italy, Greece, Spain, Malaysia, Korea Republic, Mauritius, Bulgaria, Turkey, Chile, Latvia, Estonia, Seychelles, Angola, Brunei Darussalam, Czech Republic, Ukraine, Ireland, Finland, Macedonia FYR, Montenegro, Netherlands, Lebanon, Maldives, Guatemala, Mongolia, Venezuela RB, Panama, Bahamas, Moldova, Samoa, Trinidad and Tobago, Thailand and South Africa. As seen from the table, majority of the high IFI countries are high income countries. The exceptions are Angola, Bulgaria, Chile, Latvia, Turkey, Malaysia that are middle income countries.

Medium IFI countries: Croatia, Brazil, Peru, Argentina, Oman, Kosovo, Austria, India, Bosnia and Herzegovina, Mexico, Ecuador, Georgia, Azerbaijan, Fiji, Hungary, Belize, Armenia, Morocco, São Tomé and Principe, Bhutan, Saudi Arabia, Guyana, Jordan, United Arab Emirates, Honduras, Namibia, Indonesia, Kenya, Botswana, Tonga, Dominican Republic, Bolivia, Bangladesh and West Bank and Gaza. This group has majority of middle income countries. Few countries like India, Kosovo and georgia are lower middle income countries with medium IFI values.

Low IFI countries: Micronesia Fed. Sts, China, Nepal, Philippines, Egypt Arab Rep., Algeria, Ghana, Gabon, Lesotho, Pakistan, Papua New Guinea, Paraguay, Nicaragua, Haiti, Rwanda, Djibouti, Mozambique, Malawi, Liberia, Cambodia, Solomon Islands, Zambia, Kiribati, Tanzania, Equatorial Guinea, Zimbabwe, Uganda, Myanmar, Yemen Republic, Congo Republic, Afghanistan, Cameroon, Burundi, Comoros, Madagascar, Guinea, Congo Dem. Rep, Central African Republic and South Sudan. This lisi is dominated by lower middle income and lower income countries. The only exception is Equatorial Guinea which is a high income country.

## Section 4

# Relationship between IFI & HDI

A comparison of index of financial inclusion (IFI) with human development index (HDI) for 107 countries has been presented along with their ranks (See Table 2). Human Development Index for the countries has been taken from Human Development Report 2013. Three indices have been considered for the calculation of HDI which are income index, education index and health index.

**Table 2:** Index of financial inclusion and human development index, 2013

Countries	IFI	Rank	HDI	Rank
Switzerland	1.0343	1	0.9174	1
Portugal	1.0196	2	0.8223	17
Malta	0.9807	3	0.8289	15
Japan	0.9441	4	0.8901	5
Italy	0.9175	5	0.8718	8
Greece	0.9048	6	0.8527	11
Spain	0.8914	7	0.8689	9
Malaysia	0.8544	8	0.7710	27
Korea, Rep.	0.8460	9	0.8907	4
Mauritius	0.8310	10	0.7710	28
Bulgaria	0.8291	11	0.7774	26
Turkey	0.8283	12	0.7586	33
Chile	0.8170	13	0.8216	18
Latvia	0.8135	14	0.8105	21
Estonia	0.8071	15	0.8399	13
Seychelles	0.7808	16	0.7564	34
Angola	0.7714	17	0.5263	85
Brunei Darussalam	0.7706	18	0.8518	12

**Table 2:** Index of financial inclusion and human development index, 2013(Cont'd)

2013(Colli d)				
Czech Republic	0.7668	19	0.8613	10
Ukraine	0.7584	20	0.7340	41
Ireland	0.7364	21	0.8993	3
Finland	0.7290	22	0.8790	7
Macedonia, FYR	0.7265	23	0.7321	42
Montenegro	0.6988	24	0.7894	23
Netherlands	0.6648	25	0.9153	2
Lebanon	0.6589	26	0.7650	31
Maldives	0.6282	27	0.6979	53
Guatemala	0.6211	28	0.6281	67
Mongolia	0.6126	29	0.6979	54
Venezuela, RB	0.6118	30	0.7637	32
Panama	0.6042	31	0.7654	30
Bahamas	0.5996	32	0.7894	24
Moldova	0.5963	33	0.6627	62
Samoa	0.5889	34	0.6937	55
Trinidad and Tobago	0.5801	35	0.7658	29
Thailand	0.5700	36	0.7219	47
South Africa	0.5566	37	0.6578	64
Croatia	0.5443	38	0.8123	20
Brazil	0.5346	39	0.7438	38
Peru	0.5282	40	0.7368	40
Argentina	0.4826	41	0.8083	22
Oman	0.4819	42	0.7826	25
Austria	0.4648	43	0.8812	6
India	0.4539	44	0.5857	73
Bosnia and Herzegovina	0.4475	45	0.7308	44
Mexico	0.4386	46	0.7558	35
Ecuador	0.4305	47	0.7106	50
Georgia	0.4263	48	0.7438	39
Azerbaijan	0.4235	49	0.7474	36
Fiji	0.4201	50	0.7241	46
Hungary	0.4161	51	0.8181	19
Belize	0.4099	52	0.7316	43
Armenia	0.4097	53	0.7301	45
Morocco	0.4074	54	0.6167	70
São Tomé and Principe	0.4071	55	0.5579	79
Bhutan	0.3942	56	0.5841	74
Saudi Arabia	0.3871	57	0.8355	14
Guyana	0.3862	58	0.6380	65
Jordan	0.3784	59	0.7455	37
United Arab Emirates	0.3740	60	0.8272	16
Honduras	0.3719	61	0.6172	69

Table 2: Index of financial inclusion and human development index, 2013(Cont'd)

Bangladesh	0.2653	68	0.6673	80
Bolivia	0.2653	68	0.6673	61
Micronesia, Fed. Sts.	0.2450	70	0.6304	66
China	0.2304	71	0.7191	48
Nepal	0.2293	72	0.5396	82
Philippines	0.2120	73	0.6595	63
Egypt, Arab Rep.	0.1943	73 74	0.6816	58
Algeria	0.1882	75	0.7166	49
Ghana	0.1849	76	0.7100	76
Gabon	0.1541	77	0.5732	60
Lesotho	0.1341	78	0.6737	96
Pakistan	0.1332	79	0.4802	83
Papua New Guinea	0.1297	80	0.4915	92
Paraguay	0.1220	81	0.4913	59
Nicaragua	0.1211	82	0.6140	71
Haiti	0.1193	83	0.4714	98
Rwanda	0.1189	84	0.5057	87
Djibouti	0.1183	85	0.4674	100
Mozambique	0.116	86	0.3926	103
Malawi	0.1110	87	0.3720	101
Liberia	0.1087	88	0.4118	102
Cambodia	0.1064	89	0.5840	75
Solomon Islands	0.1054	90	0.4906	93
Zambia	0.1018	91	0.5607	78
Kiribati	0.0936	92	0.6074	72
Tanzania	0.0798	93	0.4884	94
Equatorial Guinea	0.0776	94	0.5560	81
Zimbabwe	0.0694	95	0.4920	91
Uganda	0.0656	96	0.4835	97
Myanmar	0.0522	97	0.5235	86
Yemen, Rep.	0.0453	98	0.4999	89
Congo, Rep.	0.0441	99	0.5641	77
Afghanistan	0.0434	100	0.4679	99
Cameroon	0.0350	101	0.5044	88
Burundi	0.0336	102	0.3894	105
Comoros	0.0239	103	0.4877	95
Madagascar	0.0224	104	0.4979	90

**Table 2:** Index of financial inclusion and human development index, 2013(Cont'd)

Guinea	0.0153	105	0.3919	104
Congo, Dem. Rep.	0.0153	106	0.3379	107
Central African Republic	0.0096	107	0.3405	106

**Source:** Author's own calculation

Table 2 reveals that IFI and HDI for the countries seem to move in the same direction and closely with each other, although few exceptions exist. It is statistically proved by the fact that the correlation coefficient between IFI and HDI values and ranks was calculated to be 0.82 and 0.85 respectively implying significant positive correlation between the two indices. This result shows that the states with relatively high level of financial inclusion are also the states with high level of human development and vice versa.

The countries like Switzerland, Japan, Italy, Spain and South Korea which rank high in financial inclusion are also found to have high human development index. Furthermore, the countries like Congo Democratic Republic, Central African Republic, Guinea, Burundi, and Afghanistan which rank lowest on index of financial inclusion perform poorly on human development index as well.

Besides, countries such Austria, Netherlands and Ireland have relatively higher levels of human development as compared to their levels of financial inclusion. Similarily, countries like Portugal, Malta, Malaysia and Turkey perform relatively better in financial inclusion than in human development.

## **Section 5**

## Conclusion

This paper throws some light on the extent of financial inclusion across different countries on the basis of an index of financial inclusion. A comparative analysis is also conducted in the paper to examine the association between the process of financial inclusion and the level of human development. The analysis indicates that the level of human developmentand that of financial inclusion are positively correlated. Thus the countries with a relatively high level of financial inclusion are also the countries having a high level of human development. The countries like Switzerland, Japan, Italy, Spain and South Korea which rank high in financial inclusion are also found to have high human development index. Furthermore, the countries like Congo Democratic Republic, Central African Republic, Guinea, Burundi, and Afghanistan which rank lowest on index of financial inclusion perform poorly on human development index as well.

From this study, we realize that there is a strong positive relationship between financial inclusion and human development. Therefore the countries should incorporate financial inclusion in the bigger objective of economic and social development. There is a need for coordinated effort towards encouraging financial inclusion. New technological advances in banking sector such as mobile banking and internet banking could not be included in our empirical analyses due to unavailability

of relevant data. Similarly, information on various parameters such as affordability, timeliness and quality of banking services is also not obtainable.

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